

Mike Jarvis

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Profile

- Excellent customer service, developed after working in hospitality for over four years
- Filmmaker and co-founder of JustaRide Films, based in Folkestone, Kent.
- Polite, friendly and comfortable working as part of a team or in a more solo capacity
- A proven problem solver and excels under pressure and with responsibility

Experience

Film Experience

Archer (2005) – Co-Writer

The Noble Art (2007) – Writer, Director, Producer

Alley Cat (2008) – Director

Rubber Neck (2010) – Assistant Director, Runner

Laughter of the World (2012) – Writer, Director

Samsara Sands (2013) – Producer

Avengers: Age of Ultron (2014) – Production Assistant/Marshall

Voice of a Nation (2014) – Writer, Director

5 LAMDA short films (2014) – Production Assistant/Marshall

Genius (2014) - Marshall

Employment Experience

2007 – 2008 **Waiter**
The Old Weavers Restaurant, Canterbury

My first job in hospitality gave me great insight on how to deal with customers requests, problems and how best to go about solving them to the best of my abilities whilst remaining polite and friendly.

Responsibilities

- Opening and closing of the restaurant
- Providing excellent customer service
- Serving food and drinks on time
- Maintaining a clean and suitable appearance.

2008-2010

Waiter

The Spaghetti Tree Restaurant, Melbourne, Australia

Working in a restaurant that seated over three hundred people and would serve over seven hundred on an exceptionally busy evening provided me with skills in time management and extended customer service.

Responsibilities

- Working in a large team
- Training new staff members
- Opening and closing of restaurant and bar
- Providing excellent customer service on a large scale

2010-2011

Waiter/Barman

The Pheasant, Kennington, Ashford, Kent

My employment at the Pheasant has allowed me to continue to improve my customer service working in a much smaller team than previous employment.

Responsibilities

- Close interaction with kitchen
- Opening and closing of restaurant
- Handling customer complaints
- Counting and sharing out the tips once a month

2011 – Present **Knights Services**

I took over Knights Services as the principle owner in 2011 and have since expanded the business into household removals, furniture delivery and storage of household items, large and small.

Qualifications

BA Hons in Film, Radio and Television from Christchurch University 2005-2008

I spent three years at Canterbury Christchurch University, where I studied film, radio and television, specialising in screenwriting and directing in my second and third years. Since that time I have travelled the globe and have been making and writing short films ever since.

REFERENCES

Steve Barrett

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