

# Jennifer Baker

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## Profile

I have a Degree in Costume Design & Making from Nottingham Trent University and over six years of hands-on experience in bridal alterations and luxury garment construction, and a decade making costumes. I bring both technical precision and creative flair to every project. Alongside my professional work, I have created bespoke costumes for commissions and personal projects, with several of my creations earning awards in competitions – experiences that strengthened my skills in pattern drafting, cutting, construction, and working with delicate fabrics. I am also skilled in prop making, having completed a foam fabrication course at Artyfakes Ltd.

Currently working as a freelance design maker. Drawing on previous experience, I combine a deep understanding of garment craftsmanship with strong organizational and communication abilities. I'm passionate about quality and perfection.

## Key Skills

- Customer Service
- Garment Construction & Alterations: Bridal & evening wear, corsetry, lace applique, hemming, custom fittings
- Technical Sewing: Industrial & domestic sewing machines, embroidery, hand-finishing
- Design & Creative Software: Adobe Photoshop, Illustrator, InDesign, Windows & Mac OS
- Other Expertise: Computer literate, e-commerce administration, photography, marketing support

## Work Experience

### Customer Service & E-commerce Administrator

Oh Sew Crafty Ltd, Kidderminster | Sep 2024 – Nov 2025

- Provide customer support across email, phone, and live chat, advising on fabrics and handling returns/exchanges.
- Maintain and optimize product listings (SEO, stock levels, descriptions).
- Process and monitor orders, ensuring smooth fulfilment and communication.

### Bridal Seamstress

Georgina Scott Bridal, Lye | May 2023 – Sep 2023

- Delivered precise alterations on bridal gowns, including bust, waist, length, and overall fit.
- Advised brides on design options, fabrics, and embellishments.
- Maintained garment integrity while meeting tight deadlines.

## Dressmaker / Machinist

Caroline Castigliano, Grantham | Apr 2022 – Feb 2023

- Produced luxury made-to-measure and sample bridal gowns, veils, and accessories.
- Constructed garments from start to finish: corsetry, rouleaux looping, inserting pockets, hand finishing.
- Consistently met strict quality control standards for a high-end designer.

## Bridal Seamstress

Elegance Bridalwear, Sandiacre | Jul 2021 – Apr 2022

- Conducted fittings and alterations on bridal and occasion wear.
- Managed client bookings, quotations, and alteration records via MyBridal Diary app.

## Seamstress

Dresspace, Nottingham | Jun 2019 – Jul 2021

- Completed alterations on bridal, bridesmaid, prom, and occasion wear.
- Performed complex sewing tasks including hem lifts, shoulder lifts, side seams, and hand sewing.

## Sewing Machinist

Belfield Furnishings Ltd, Ilkeston | Dec 2020 – Apr 2021

- Operated industrial overlockers in high-volume curtain production.
- Gained efficiency handling large fabric quantities under tight production deadlines.

## Education & Certifications

- BA (Hons) Costume Design & Making – Nottingham Trent University (2017 – 2020)
- Sustainability in Practice Certificate – Nottingham Trent University (2020)
- Professional Practice Certificate – Nottingham Trent University (2020)
- Art & Design (A Level, National Diploma) – Haybridge High School / Stourbridge College
- GCSEs – Haybridge High School (Grades between A-B) inc. English, Science, Maths, Graphic Design, and Art

## Additional Information

- Full UK Driving Licence
- Eligible to work in the UK