

SAMUEL ROYCE

Unite Students Moorfield, 29 Hatton Garden, Liverpool, L3 2EZ
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PREVIOUS EMPLOYMENT

Customer Sales Assistant | Maidenhead Aquatics January 2014 – June 2018 (Morton)
September 2022 - September 2025 (Chester)

Chester | Morton park

- Provided information on products and stock by speaking to a wide array of customers in a friendly and professional manner.
- Maintained equipment, cleaned and made sure the store was well presentable.
- Have a strong knowledge of products and wellbeing of livestock.
- Was responsible for money handling, replenishing stock, and overseeing deliveries.

Retail Sales Associate | Cool As A Moose May 2022 - July 2022

Whistler, BC, Canada

- Presenting a well cleaned and organised store to welcome customers.
- Maintaining good communication skills and cash handling during peak hours.
- Strong team coordination to build on sales and hitting targets.

Sales Assistant | Carpetright February 2020 – April 2022

Oswestry, Shropshire

- Cultivated skills of effective and interpersonal communication by answering all questions from customers in a calm and courteous manner via phone and email.
- Met and often exceeded sales targets.
- Performed a variety of IT tasks, such as replying to emails and ordering goods from online sales.
- Build orders for our products efficiently and accurately, often using mathematical measurements and a keen attention to detail.

Assistant Store Manager | Cotton Traders September 2018 – February 2020

Morton park, Shropshire

- Designated a variety of tasks to employees and was responsible for scheduling breaks and maintaining inventory of the store.
- Opened and closed the store, ensuring the store was in a presentable state for future team members.
- Responsible for maintaining the values of the brand, both in appearance of employees and the store; ensured the store was clean, easily accessible and welcoming to customers.

Camp Counsellor / Head Counsellor | Camp Farwell June – August 2016; 2017; 2018

Vermont, USA

- Supervised and entertained children providing activities, performing demonstrations with different animals and teaching lessons.
- Head of the petting zoo, this included all aspects of animal husbandry, helping with maintenance and was also on hand when needed at the stables.
- Helped with transportation, attended meetings and contributed to strategic planning and decision making of camp.

Seasonal Customer Service Attendant | The Card Factory

December 2013

Oswestry, Shropshire

- Developed customer service skills, ensured the cleanliness of the store, and restocked shelves when needed.

VOLUNTEER EXPERIENCE

Sound Editing Assistant | Shepperton Studios - Grump Cow

June 2024

Shepperton, Middlesex

- Recorded and layering custom Foley sound effects for post production.
- Assisted with session setup and equipment prep to ensure professional workflow.

Room Guide & Re-enactment Guide | National Trust

March - October 2013

Chirk Castle, UK

- Worked with the public to give pertinent information regarding the castle's history.
- Acted as a mediaeval guard and performed re-enactments.

CERTIFICATIONS

Diploma in Creative Media Production level 3

August 2025

Qualified BSAC Sport Diver and PADI Open water Diving

July 2015, November 2021

Diploma in Animal Care and Management Levels 1 & 2

August 2014

EDUCATION

SAE Institute Liverpool *Pall Mall, Liverpool*

2025 - Ongoing

Coleg Cambria *Connah's Quay, Deeside*

2022 -2025

Walford and North Shropshire College *Walford, Baschurch*

2011 - 2014

High School Diploma | The Marches School and Technology College

2008 - 2011

Oswestry, Shropshire

AWARDS

Creative Media Production Student of the Year

2025

UAL - Origins Creatives Showcase

2024

References can be provided if requested