

# CATHAL GLEESON

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📍 Hatfield, Hertfordshire AL10 0SA

## Profile

I am a hard working and highly motivated individual, thriving in fast paced environments where I have the opportunity to learn and develop new skills and take on new challenges and responsibilities. I have a keen interest in the film making process and believe my skills and experience earned through both my work and studies would benefit me in excelling in a role behind the scenes.

## EXPERIENCE

### FOH Team Member

McMullen & Sons Ltd, Hatfield

*Working here during my studies, I was able to use my confidence and experience developed during my previous roles to provide a reliable team member for management and also help my colleagues both improve their FOH skills and also in their progression into management roles.*

09/2021 – Current  
Hatfield

### Duty Manager

JW Lees & Co Ltd, Manchester

*My responsibilities here included dealing with customers' complaints in a professional and understanding manner, onboarding and training new staff, and weekly stock counts. I was also responsible for cash handling on-shift and weekly banking, as well as cellar maintenance.*

02/2020 – 06/2021  
Manchester

### FOH Team Member/Team Leader

Marston's PLC, Manchester

*Developed my customer service skills and was quickly recognised and promoted for my strong work ethic, ability on bar, and stock knowledge. I was also given the opportunity to undertake a Cellar Management course to develop my interest in stock management.*

10/2018 – 02/2020  
Manchester

## SKILLS

Strong written and verbal communication

Hospitality and customer service skills

Organisation and time management skills

Attention to Detail

Resilience and Adaptability

Legal knowledge

Commercial Awareness

Thrive under pressure

Leadership and teamwork skills

General Admin

## EDUCATION

### LLB Law (Accelerated)

University of Hertfordshire, Hatfield

I achieved First Class Honours upon graduation, and was awarded a 'Best Performance in the Accelerated Degree for the Bachelor of Laws LLB (hons) Accelerated Course' Judges' award for my efforts throughout the course. Among other areas, I studied IP and GDPR law as part of this degree.

2021 – 2023  
Hatfield