

BETHANY WALKER

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Milton Keynes

A confident and organised team player with excellent people skills and a positive, can-do approach. I'm quick to adapt and always ready to get stuck in.

EDUCATION

University of Hertfordshire, First Class Honours, Film and TV Production, September 2017 - July 2020

EXPERIENCE

MK Bites & Brews Ltd, Hospitality Team Member, August - October 2025

Delivered exceptional customer service in high-volume venues, including football stadiums and live music arenas. Handled transactions accurately, prepared a variety of beverages, monitored stock levels, restocked supplies efficiently during service and maintained a clean and organised area.

Elevate Global, Silverstone British Grand Prix POS, June 2025 - July 2025

Set up and paired all till operating systems in the head office before moving them to location. Carried out testing to make sure all connections and signals work in the lead up to race days. Oversaw a group of merchandise stores where I provided support, fixing any technical issues.

Optomen Television, Runner, Sort Your Life Out, Series 6, June 2025

Undertook daily running duties in the studio and on location. Built clothing rails, marked out floor plans, took delivery of boxes from removal vans, organised items into set categories, set out items aesthetically for TV viewing, cleaned and moved furniture.

ICAEW, Assistant Complaints Case Worker, October 2022 - June 2025

Managed case file creation, ensuring accurate input of information and documentation. Collaborated with investigation officers, professional bodies and law enforcement, facilitating effective communication and coordination. Led interdepartmental meetings, clearly defining team roles, promoting cooperation, and developing solutions to streamline processes and ensure smooth operations.

UEFA, Spectator Services Volunteer at Womens Euros, July 2022

Assisted spectators with enquiries, directions, accessibility needs and language support to ensure a positive experience. Coordinated with local law enforcement to manage crowd dispersal and maintain safety. Enhanced the fan experience by distributing merchandise and contributing to a lively, enjoyable atmosphere.

SKILLS

Communication, customer service, problem-solving, time management, adaptability, teamwork, POS systems, stock management, troubleshooting and office administration.

Have a full clean UK driving license fully covered with business insurance.

GDPR Statement: This CV may be kept on file and shared.