

Millie Grattage

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I am a recent graduate of Liverpool John Moores University wherein I earned a 2:1 in Media, Culture and Communication. I aim to focus on working within the media and marketing sector, and want my skills learned throughout being a student to reflect this.

Education/Qualifications

Undergraduate degree in media culture and communications at Liverpool John Moores University: 2:1 grade.

During my time at University, I have learned many skills that I feel will help me succeed and thrive within a workplace, these include teamwork, networking, planning, time management, working under pressure, communication, and critical thinking. My top scoring modules include media texts, researching cinema, and analysing entertainment media.

A-Levels – completed at St Thomas More Catholic Academy, Stoke on Trent:

EPQ (extended project) – A

English Literature – B

Drama – C

Sociology – C

I also completed my GCSEs at the same school, in which I obtained 8 GCSE's (including a 4 in maths, a 6 in English literature, and a 6 in media studies).

Work Experience

Alton Towers Resort, Stoke on Trent, May 2020 – November 2023, Food and beverage host:

This job entailed not only dealing with hundreds of customers daily, but working in various fast paced environments, working with a huge team, and understanding workplace values. My roles included till work, handling cash and card transactions, listening and understanding customer's needs, understanding food safety procedures, deep cleaning, and disinfecting, preparing food, understanding timing and efficiency, and much more.

Bet365 stadium, Stoke on Trent, July 2019 – 2020, wine waitress:

Within the executive hospitality suites, I usually worked with a large group of people, and we all worked as a team to maintain exceptional service. I served customers politely and with respect, whilst also efficiently getting the job done. My other duties included

setting/cleaning up the customers tables, serving food/drinks accurately and helping wherever else I can.

Positions of responsibility – foster care:

or over 10 years, my family have been fostering, this has been a huge part of my life as it has impacted both my home and my work life. During these 10 years, I have had to deal with welcoming numerous children into the household and making them feel safe and happy whilst living with us – it has taught me how to deal with problems head on in an empathetic, and considerate way, being understanding of the children’s backgrounds and (sometimes) tricky situations. Our family has also helped children with learning difficulties, and other mental health difficulties/disorders which has enabled me to understand how important mental health issues are and has also helped in dealing with stressful and challenging situations calmly and rationally.

Skills:

Microsoft – Proficient in use of Microsoft office.

IT – Competent in range of IT skills including; online research (drawn from time at university conducting surveys, accumulating data, and accessing research archives), online etiquette, and organizational skills.