

MIA RAYNER

Newhaven, East Sussex BN9 9XP | 07848839454 | Miarayner23@gmail.com

ABOUT ME;

I'm an optimistic, ambitious student who can offer many skills and good customer service to all of the public. I am always for equality and representation and am respectful. I've been in working since I was in 15 so I have lots experience to provide all sorts of companies or productions.

EXPERIENCE

11/2023 to 01/2024 **Retail Assistant**

The Range - Newhaven, East Sussex

- I worked on the tills and I stocked up shelves.
- I worked with receiving money and giving out change to customers.
- I promoted special offers and loyalty programme with upselling skills.
- I managed transactions with high accuracy to achieve smooth till reconciliations.

04/2023 to 09/2023 **Lifeguard**

Saltdean Lido - Saltdean, East Sussex

- I prioritized customer service by resolving issues quickly and courteously.
- I kept watch over swimmers attentively to ensure fast response when distress situations arise.
- I did pool training on a monthly basis, ensuring detailed and updated knowledge of procedures and policies.
- Cleaned, assembled and dismantled pool equipment after every shift.
- Routinely completed safety update training and enforced safety rules.
- Performed rescue and first-aid operations as required, administering medical assistance as quick as possible.

02/2024 to Current **Lifeguard**

Seahaven Swim and Fitness Centre - Newhaven, East Sussex

- My duty is to make sure the customers are happy with the pool atmosphere I create.
- To make sure everyone feels safe in the controlled environment.
- I set up the pool and clean ready for the day ahead.
- I deal with stressed customers and am good at handling challenged situations.

10/2024 to 11/2024 **Hair and Makeup Artist**

Tulley's Farm (Shocktober Halloween Event) - Crawley, West Sussex

- I worked well under pressure with a strict deadline and gave the best results I could give.
- I worked on many different skin complexions and age range.
- I pushed myself out of my comfort zone and took a chance into being a young makeup artist for a big busy company.
- I used many different makeup and sfx products and learnt what they all did on the skin.
- Put my training from college into real life experience.

SKILLS

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| <ul style="list-style-type: none"> ● Customer Service ● Stock Replenishment ● Cash Handling ● Face-To-Face Selling | <ul style="list-style-type: none"> ● Excellent Communication ● Efficient Multitasker ● Good Time-Management ● Well Organized |
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EDUCATION

09/2018 to 06/2023 **Secondary School:** Results of 7 GCSE passes.
Seahaven Academy - Newhaven, East Sussex

09/2023 to 06/2024 **A-Levels:** Makeup in Media
Lewes College - Lewes, East Sussex

09/2024 to Current **A-Levels:** Beauty Therapy
Lewes College - Lewes, East Sussex

HOBBY AND INTERESTS

I have an interest in many things as I like to keep myself productive.

Some things I enjoy; Football, Reading, Listening to Music, Travelling. I also have an interest in Makeup, Nature, Hollywood, Film and Tv, Animals and Painting.