



Alexander Nicholson

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Key Skills

Verbal and written Communication

IT literacy

Presentation

Analytical thinking

Adaptability

Teamwork and teambuilding

Customer service

Being calm under pressure

Multitasking

Presentation

Self motivated

Working within deadlines

Personal Profile

I am a university graduate of history with a strong record of good hard work who is interested in getting some entry level work. I am a good communicator, comfortable working in a team but can also work on my own. I also own a show/podcast on YouTube, which has taught me how to be adaptable, patient and persistent. I would be very happy to work in a dynamic work environment that values proactivity and action.

Work experience

Warehouse worker

ILG Ltd

Aug 2023 - Jul 2024

- Kept records of items stored and checked the level of stocks using a computerised system, reordering stock when necessary
- Processed returned orders back to stock
- Worked to set targets quickly and accurately to ensure productivity levels were met
- Assisted in lifting and unloading goods and containers of various sizes to and from the vehicle, by hand and by using mechanical handling equipment, such as a fork lift truck
- Checked outbound deliveries to ensure accurate picking and packing
- Performed general warehouse duties as required, including keeping the warehouse clean and tidy
- Operated the warehouse computer system and used hand scanners to locate goods
- Replenished picking aisles with stock as required
- Picked out ordered goods, and prepared and packed the goods for delivery to the customer in strict accordance to the company process

Customer inquiries assistant

Merlin entertainment

Sep 2023 - Nov 2023

- Dealt with complaints in a polite and professional manner, calling a supervisor when necessary
- Checked customer identification to ensure that they met minimum height requirements for the rides and disability status for disabled passes
- Provided friendly, professional and efficient customer service at all times

Professional Qualifications and Training

- Strive Training, Employability, Pass, December 2024
- Centrica, Movement to work, Pass, September 2019
- School, ECDL standard, Pass, June 2017

Education History

BA (Hons) Contemporary military and international history 2:1

University of Salford

Sep 2020 - Jul 2023

A level history, politics and media.

Interests & Hobbies

I enjoy reading and writing, mostly non-fiction, favourite book(s) is lord of the rings.

I also love heavy metal music, history and learning.