

# PHOENIX THOMPSON

Salford M6

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Passionate student currently studying film production at the university of salford who is experienced in both retail and cafe work.



## PERSONAL DETAILS

**Driver's License:** None

**Eligible to work in the UK:** Yes

**Highest Level of Education:** Bachelor's

**Industry:** Media & Communications



## WORK EXPERIENCE

### Cafe Worker / supervisor

**Tesco** - Grimsby

April 2019 to January 2020

I work here in between my studies at university so when I am back home for Christmas or summer they rehire me and I work their parttime. I was the supervisor for the Grimsby cafe and was being trained up to be the manager just before I started university which meant I could not complete my training to become a manager. My jobs include sorting rota's, stock check, buying stock, serving customers, cleaning, stocktaking, money handling, cooking, and meal prep. I have built a good

working relationship with my other coworkers and am frequently relied on for helping out when the cafe is struggling to keep

up the workload.

### Retail Sales Assistant

**Labyrinth Grimsby** - Grimsby

August 2018 to January 2020

I work at the front desk during summertime and close to Christmas as that's when the shop is the busiest. I have full responsibility for all money handling and customer service within the shop. The shop also doubles as a piercing studio so I have to prepare all the various jewelry for the customers and walk them through the procedure. I also have the responsibility of anodizing the jewelry for the customers. I have to work closely with the public as I have to make sure they are safe and are ok to receive piercings.

### Factory Worker

**Young's Seafood** - Grimsby

September 2017 to July 2018

I worked on the smoke line during my time at the factory. I spent my time on the conveyor belt inspecting and sorting this fish so that they were ready to be cooked. A few weeks in I ended up getting more responsibility and was put on pallets which meant I had to spend my shift moving all the palets of fish to the machines then unloading them all in. It was a tough job with 12 hr shifts in freezing cold conditions with a start and all the jobs I had to do was physically demanding.

### **Retail Assistant**

**British Heart Foundation** - Grimsby

March 2015 to March 2015

to March 2015

I worked here for two weeks for work experience during my time at secondary school. I had to restock shelves, move stock around the warehouse, help customers, research the cost of donated items, and work on the till.



## EDUCATION

### **Bachelor's in Film Production in Film Production**

**University of salford** - Salford

September 2019 to Present

### **Diploma of Higher Education in Media**

**Sheffield Hallam university** - Sheffield

September 2018 to April 2019

### **A-Level in Law, Film studies**

**Franklin college** - Grimsby

September 2016 to June 2018

### **GCSE in Maths, English**

**Havelock Academy** - Grimsby

September 2012 to June 2016



## SKILLS

- **Food Handling**
- **Food Safety**
- **Retail Sales**
- **Microsoft Office**
- **Filming**
- **Editing**
- **Digital Media**
- **Digital Photography**
- **Diary Management**
- **Customer Service**
- **Cleaning**
- **Cash Handling**

- Presenting
- Stock Taking
- Stock Control
- Stock Management
- Customer Support
- Complaint Handling
- MS Office
- Retail
- Sales
- Excel
- Cooking
- Point of Sale



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## LINKS

<https://phoenixthompson99.weebly.com>

<https://www.linkedin.com/in/phoenix-thompson>

<https://www.youtube.com/channel/UCJP4hNW5xZrdJLtPugQLeNg>



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## CERTIFICATIONS AND LICENSES

### **Coronavirus basic awareness on production training**

September 2020 to March 2021

I have completed a basic corona virus training for all on set activities.



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## ADDITIONAL INFORMATION

All references available upon request