

KESHIA SAUNDERS

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D.O.B: 30/05/1991

In the work environment I would consider myself very hardworking and adaptable, so am able to thrive in various different situations. Both individually, and as part of a team.

My experience thus far has given me the skills of organisation and a strong, professional work ethic. Along with this, I am adept at providing excellent customer service and pride myself on being a warm character that people feel comfortable approaching. I like to be busy and feel that the key to great customer service is being polite along with understanding the customers' needs. I enjoy helping customers and believe that having product knowledge comes hand in hand with that, therefore I strive to learn things all the time.

My personal interests include film making, travel, music, festivals, charity work, going to the theatre, learning guitar, TV and films, photography and fashion and beauty.

Experience

Supervisor, Couch; Sheffield 08/17-06/18
Events Team Member, Inner City Weddings; Sheffield 06/17-08/17
Coffee Bar Manager, Abbeydale Picture House; Sheffield 05/17-07/17
Front of House, The Waggon and Horses; Sheffield 02/17-05/17
Retail Assistant, Scribbler; Bournemouth 09/15-01/17
Sale Support Team, Next; Bournemouth 12/15-01/16
Bar Staff, The Spotted Dog; Dorking 06/15-09/15
Supervisor, Calliope Gifts; Dorking 04/15-09/15
Retail Assistant, Scribbler; Bournemouth 06/14-02/15
General Assistant, HMV; High Wycombe 11/13-01/14
General Merchandise Staff, Sainsbury's; High Wycombe 03/13-06/13
Bar Staff, Heroes Karaoke Bar; Bournemouth 06/12-09/13
Retail Operative, Primark; Bournemouth 11/10-09/11
Medical Counter Assistant, Day Lewis Pharmacy; Brockenhurst 03/09-04/10
Shop Assistant, Peacocks; Boscombe 12/09-01/10
Shop Assistant, Avon Beach Company; Christchurch 05/08-09/08
Cafe Assistant, Stewart's Garden Centre; Christchurch 10/07-01/08

Skills

Customer service, managing staff, cash handling and cashing up, banking, till operating, stock ordering and replenishment, visual merchandising, waiting tables, coffee making and latte art, serving food and beverages, telephone communications, sales, computer skills, opening and closing shops, administration, general cleaning and heavy lifting.

Education

Buckinghamshire New University 2011-2014 (*Diploma*)
Brockenhurst College 2007-2010 (*2 AS's and a BTEC*)
Highcliffe School 2002-2007 (*11 GCSE's including Maths and English*)

Availability

Full time